



CRANE

AEROSPACE

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Memorandum

To: ***PREFONTAINE ASSOCIATES***
Date: January 31, 2002
From: Cas Barone
Subject: Successful delivery of the ERJ170 Draft CMMs to Liehberr

Steve and all of Prefontaine employees.

I would like to take this opportunity to thank you for a great effort in delivering the first 15 Draft Components Maintenance Manuals (CMMs) to Hydro-Aire's customer, on time.

I understand the vast undertaking and huge effort that was involved in accomplishing this task given the length of time that was provided and preparation required. Hydro-Aire acknowledges this, and truly appreciates it.

Hydro-Aire is a company that encourages and supports a team atmosphere among its employees, customers and suppliers.

Prefontaine Associates has truly demonstrated this philosophy and that is what makes for a successful partnership.

I'm sure I speak for all of Hydro-Aire staff associated with making this deliverable happen, again:

Thank You.



Cas Barone,
Manager, Technical Data Management

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